

# Return Your Order



Exchange or return Point 5cc products.

Please fill out the form below and enclose with your merchandise.

Your Name: \_\_\_\_\_

Your Email: \_\_\_\_\_

Your Order Number: \_\_\_\_\_

**Shipping Address** Point 5cc  
P.O. Box 70505  
Springfield, OR 97475

## ■ EXCHANGE AN ORDER

Reason for exchange: \_\_\_\_\_

Please list what items you are returning: \_\_\_\_\_

What items do you want in exchange? (Please list design/color/size): \_\_\_\_\_

Your Shipping Address: \_\_\_\_\_

## ■ RETURN AN ORDER

Reason for return: \_\_\_\_\_

Items being returned: \_\_\_\_\_

I'd like Point 5cc store credit     Please refund my original payment method (credit card/PayPal)

### FREQUENTLY ASKED QUESTIONS

#### Who pays shipping?

If we made a mistake with your order, email us: we will gladly cover the cost of shipping and resolving the issue right away. For all other exchanges or returns, you will have to pay to ship the products back.

#### How will my exchange be shipped?

All exchanges will be sent out standard shipping. If your exchange requires express shipping, please email us at [info@point5cc.com](mailto:info@point5cc.com) for additional fees.

#### Can I get a full refund?

Yes, we offer full refunds within 30 days. All returned items must be unworn and in the original condition you received them in. We do not accept washed items.